



## PRIVILEGED ACCOUNT MANAGEMENT SYSTEM AND PASSWORD VAULTING SOLUTION

**BID NO: 18-18012**

**Addendum No. 2**

**March 26, 2018**

This Addendum provides responses to questions received regarding the referenced RFP.

Questions and Answers
-----------------------

1. **Question:** Are routers, switches, and firewalls part of the scope?

**Response:** *Yes.*

2. **Question:** If yes (to question above) how many routers? Vendors?

**Response:** *Routers: 20-25, and vendor: Cisco.*

3. **Question:** How many switches? Vendors?

**Response:** *Switches: 20-25, and vendor: Cisco.*

4. **Question:** How many firewalls? Vendors?

**Response:** *Firewalls: 20-25, and vendors: Cisco and Palo Alto.*

5. **Question:** Can you please confirm the number of users/licenses the organization wants to include for Password Vaulting?

**Response:** *There will be between 20-25 users that will be accessing the interface.*

6. **Question:** How many locations containing IT assets (servers, workstations, other devices, etc.) to be managed are separated from the planned on-prem location of your implemented solution by WAN links?

**Response:** *There is one (1) location for our backup datacenter.*

7. **Question:** How many DMZs (if any) contain assets which you intend to manage?

**Response:** *One.*

8. **Question:** How many servers and workstations are in your environment that will be under password management? For this question, consider routers, switches, and other non-server devices as workstations?

**Response:** *Approximately 500 servers.*

9. **Question:** Do you have an existing Microsoft SQL infrastructure? 2008 or newer?

**Response:** *Yes.*

10. **Question:** Do you have the appropriate infrastructure to add licensing to implement new Windows servers?

**Response:** *Yes.*

11. **Question:** Please provide the number of users for the Privileged Account Management System and Password Vaulting Solution.

**Response:** *Please see response to question number five (5) above.*

12. **Question:** 99.9% uptime was specified, does this mean you would also like a high availability solution?

**Response:** *Yes.*

13. **Question:** Under Support (Section 2), "Dedicated full time project level representative to assist and service SAWS at no additional cost." Please provide additional clarification. Is this during the deployment process?

**Response:** *Yes, this is during the deployment.*

14. **Question:** "Support in meeting all SAWS, local, state, and federal regulatory requirements including applicable licenses." Can you provide additional detail on the specific requirements here?

**Response:** *We are striving for NIST 800-53 for our security framework. Protections must be able to meet these controls. Currently this is a voluntary requirement. SAWS is not subject to regulatory requirements at this time, but that could change in the future.*

15. **Question:** Can you please describe any specific Hardware deployment requirements related to the PAM solution?

**Response:** *If hardware is provided by the respondent Dell is the preferred brand. A virtual machine is also applicable, and SAWS would then provide the base server.*

**16. Question:** How is SAWS planning to deploy the servers required for the PAM solution (Hosted in a SAWS owned/operated Data Center OR other (IaaS/Hosted))?

**Response:** *This will be on premise only.*

**17. Question:** We will be engaging directly product vendors as part of our proposal. From this perspective will SAWS view Product Vendors as subcontractors?

**Response:** *Product vendors will be viewed as subcontractors and should be listed on the GFEP, regardless of SWMVB status.*

**18. Question:** How many in-scope endpoints are workstations?

**Response:** *There aren't any endpoints. The solution is only for servers.*

**19. Question:** How many in-scope endpoints are laptops/mobile?

**Response:** *None.*

**20. Question:** What is the total user population expected to utilize the proposed PAM platform?

**Response:** *Please see response to question number five (5) above.*

**21. Question:** What is the total SAWS user population?

**Response:** *The total SAWS user population is between 1650-1700.*

End of Questions and Answers
------------------------------

End of Addendum
-----------------